



Nurses at the Forefront: *Essential Clinicians in Hospital at Home Programs*

Ab Brody, PhD, RN, FAAN | New York University

Catherine J. Banes, DNP, APRN, FNP-C | Saint Luke's Health System

Candra Szymanski, MSN, RN | UMass Memorial Health



The
John A. Hartford
Foundation

Webinar
June 20, 2023



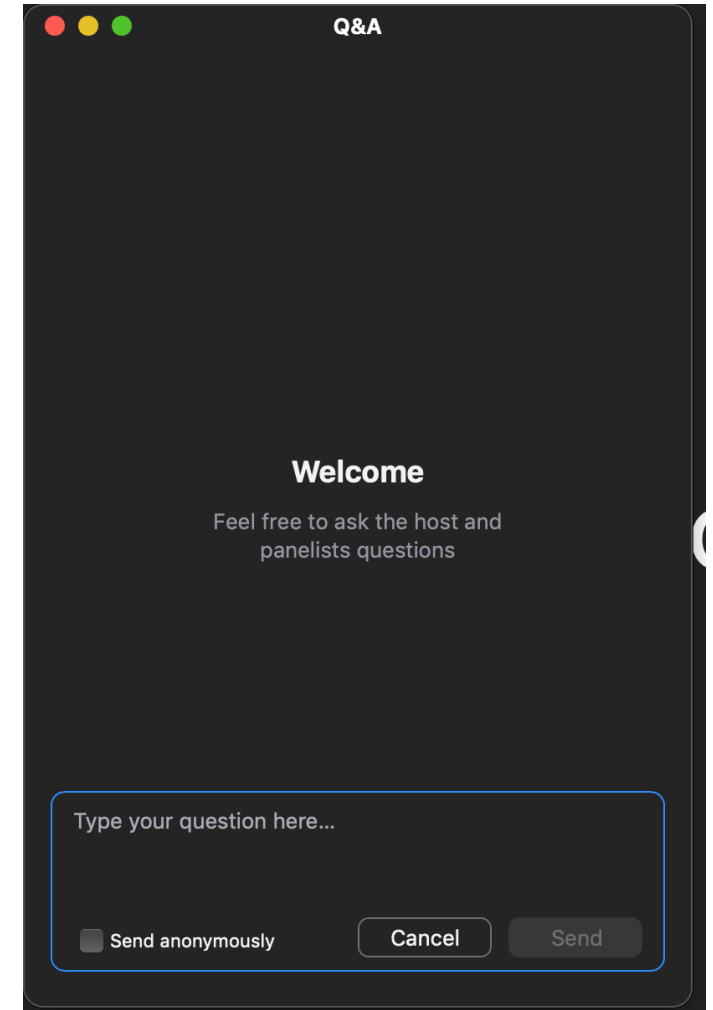
We appreciate the generous support of



The
John A. Hartford
Foundation

ZOOM Webinar Housekeeping

- Please submit your questions via the Q&A option.
- Due to the large audience for today's webinar, everyone has been placed on mute.
- If you have any technical issues, please contact John Beilenson (jbeilenson@aboutscp.com) or send him a message via the Zoom chat feature.

A screenshot of the Zoom Q&A interface. The window has a dark background and a title bar with three colored window control buttons (red, yellow, green) on the top left. The text "Q&A" is in the top right corner. In the center, the word "Welcome" is displayed in bold, followed by the text "Feel free to ask the host and panelists questions". At the bottom, there is a text input field with the placeholder "Type your question here...". Below the input field, there is a checkbox labeled "Send anonymously" which is currently unchecked, and two buttons labeled "Cancel" and "Send".

Q&A

Welcome

Feel free to ask the host and panelists questions

Type your question here...

Send anonymously

Hospital AT Home USERS GROUP™

Website: hahusersgroup.org

Twitter: [@hahusersgroup](https://twitter.com/hahusersgroup)

TA Center: hahusersgroup.org/technical-assistance-center

The HaH Users Group Webinar Series

Tech Matters: Building the Right Digital Platform for Your Hospital at Home Program

Efficient, Effective, Excellent: Issues in Hospital at Home Logistics and Operations

On Time, Every Time: Delivering Hospital at Home Ancillary Services

How Are We Doing? Evaluating Hospital at Home Quality and Safety

Mastering Meds: Exploring Issues of Pharmacy in Hospital at Home

Finding Your People: Issues in Patient Identification, Recruitment and Referral

Looking Ahead: Hospital At Home Beyond the Public Health Emergency

By the Numbers: Financial Models, Value Propositions, and Projections for the Next Generation of Hospital at Home Programs

Hospital at Home for Cancer Care: Current Innovations, Opportunities, and Challenges

Building Your Dream Team: Strategies for Staffing Your Hospital at Home Program

Hospital at Home for COVID-19: What We've Learned and What We're Learning

Are We Ready?: Preparing Your Clinical Team For Delivering Hospital At Home Care

Measuring Up: Meeting Program Standards for Hospital at Home

What's Needed Next? Hospital at Home During the Extended Waiver and Beyond

Always Prepared: Ensuring Your Hospital at Home Program is Ready for Any Emergency, Large or Small

See the full list of webinars on the [Events](#) page at HaHUsersGroup.org

2023 Annual Meeting: October 12

HOSPITAL AT HOME PALOOZA 2023



OCT
12

Hospital at Home Users Group

Full Day Virtual Annual Meeting

Keynotes, panels, debates + awards

American Academy of Homecare Medicine

In-person Annual Meeting; Seattle, WA

Multi-session track, networking event + more

OCT
13-14

The Hospital at Home Users Group Virtual Annual Meeting will take place October 12, as a pre-conference to the in-person AAHCM Annual Meeting in Seattle, WA on October 13-14.

Registration for both events is now open! For more information and to register, visit:

<https://www.aahcm.org/2023-annual-meeting>



Ab Brody, PhD, RN, FAAN

Mathy Mezey Professor of Geriatric Nursing

Professor of Medicine

Associate Director, Hartford Institute for Geriatric Nursing

New York University

Today's Webinar

Nurses at the Forefront

**Essential Clinicians
in Hospital at Home Programs**

Today's Panelists



**Catherine J. Banes,
DNP, APRN, FNP-C**

Director, Patient Care Services,
Virtual Care
Saint Luke's Health System



**Candra Szymanski,
MSN, RN**

Interim Vice President,
Hospital at Home
UMass Memorial Health

Program Introductions





Q1

Can you talk about what a normal day looks like for a HaH nurse?



Q2

Can you share a bit about what skills a HaH nurse needs to develop to be successful?



Q3

In your experience, how have you (1) successfully recruited HaH nurses and (2) what have you needed to do to build their competency in this unique model of care?



Q4

Recent national and international trends show nurses have left the field in large numbers due to a variety of factors. Can you share how HaH provides another outlet for nurses seeking a new challenge?



Q5

How do nurses in the HaH model try to ensure caregiver needs are met and ensure that there can be some equity in who receives HaH?



Q6

What are your thoughts on virtual and in-person nurse visits in HaH?



Q7

How does HaH expand nursing practice and scope and augment traditional hospital nursing?



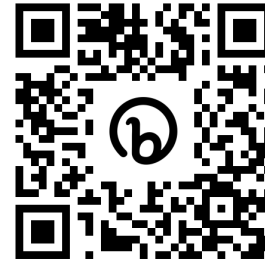
QUESTIONS

HaH Users Group Research Projects

- Program Standards Survey
 - <https://bit.ly/ProgramStandardsSurvey>



- Minimum Data Set Survey
 - <https://bit.ly/MDSsurvey>



The HaH Users Group Webinar Series

Tech Matters: Building the Right Digital Platform for Your Hospital at Home Program

Efficient, Effective, Excellent: Issues in Hospital at Home Logistics and Operations

On Time, Every Time: Delivering Hospital at Home Ancillary Services

How Are We Doing? Evaluating Hospital at Home Quality and Safety

Mastering Meds: Exploring Issues of Pharmacy in Hospital at Home

Finding Your People: Issues in Patient Identification, Recruitment and Referral

Looking Ahead: Hospital At Home Beyond the Public Health Emergency

By the Numbers: Financial Models, Value Propositions, and Projections for the Next Generation of Hospital at Home Programs

Hospital at Home for Cancer Care: Current Innovations, Opportunities, and Challenges

Building Your Dream Team: Strategies for Staffing Your Hospital at Home Program

Hospital at Home for COVID-19: What We've Learned and What We're Learning

Are We Ready?: Preparing Your Clinical Team For Delivering Hospital At Home Care

Measuring Up: Meeting Program Standards for Hospital at Home

What's Needed Next? Hospital at Home During the Extended Waiver and Beyond

Always Prepared: Ensuring Your Hospital at Home Program is Ready for Any Emergency, Large or Small

See the full list of webinars on the [Events](#) page at HaHUsersGroup.org

2023 Annual Meeting: October 12

HOSPITAL AT HOME PALOOZA 2023



OCT
12

Hospital at Home Users Group

Full Day Virtual Annual Meeting

Keynotes, panels, debates + awards

American Academy of Homecare Medicine

In-person Annual Meeting; Seattle, WA

Multi-session track, networking event + more

OCT
13-14

The Hospital at Home Users Group Virtual Annual Meeting will take place October 12, as a pre-conference to the in-person AAHCM Annual Meeting in Seattle, WA on October 13-14.

Registration for both events is now open! For more information and to register, visit:

<https://www.aahcm.org/2023-annual-meeting>

For More Information

- Hospital at Home Users Group
<https://hahusersgroup.org/>
- Hospital at Home Users Group Technical Assistance Center
<https://www.hahusersgroup.org/technical-assistance-center/>
 - **Featured Resource – Annotated CMS Waiver**
<https://www.hahusersgroup.org/technical-assistance-center/cms-waiver-requirements/options-for-addressing-the-2020-cms-waiver-requirements/>

THANK YOU



The
John A. Hartford
Foundation



Hospital AT **Home**
USERS GROUP™