

A Hospital-at-Home Resident Elective

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Background

- Advanced Care at Home (ACH) is UNC's "hospital-at-home" program that launched August 30, 2021
- Provides inpatient hospital-level care to patients that are safe enough to be in their own home under the CMS "Acute Care in the Home" waiver
- Care provided through a combination of in-person visits (at least twice daily) from a variety of services and virtual RN/physician visits from team at our 24/7 Mission Control
- For physicians is traditional hospital setting, it can be challenging to understand unique aspects of the home hospital
- At teaching hospitals, residents or other learners are often a referring provider but can be difficult to target in outreach efforts with frequent changes in clinical service and less overall experience

Purpose

- UNC Health launched a resident elective for the 2023-24 academic year to fully immerse them in the hospital-at-home model
- Goals of the elective were to:
 - Improve resident understanding of the care model
 - Increase referrals to Advanced Care at Home
 - Develop residents as advocates to encourage referrals from other residents and faculty



Advanced Care at Home (ACH) Elective

- Duration: 1 or 2 weeks
- Pre-Reading: <u>Hospital-at-Home Users Group</u>
 Review 3 webinars (may choose based on personal interest)
- Activities:
 - Virtual care of ACH patients at Parkline Mission Control (2+ days)
 - Participate in patient screenings, admissions, daily visits and discharges
 Will initially shadow ACH Hospitalist with
 - subsequent opportunities for direct care

Shadowing MIH paramedic on home visits (1 day)

Shadowing NP on home visits (1+ days)

- <u>Objectives</u>
- Understand the role that the hospital-at-home (HaH) care model plays in inpatient care at UNC and Rex Hospitals
- Understand how to select appropriates patients for HaH based on provider and nursing criteria
- Participate in multi-disciplinary care for HaH, including the patient, nursing staff, care management, pharmacy, inpatient consulting service, and outpatient providers
- Learn how to conduct virtual visits for acute care patients and understand the advantages and limitations in comparison to in-person traditional hospital care
- Understand the role that in-person providers have in Hal-
- Understand the history and future directions of the HaH care model

HEALTH. Advanced Care at Home

Figure

Description

- Elective and learning objectives designed as collaboration between two ACH physicians and an associate program director for the internal medicine residency (Figure)
- Approved by the residency education committee and appeared as option when residents ranked elective choices for the 2023-24 academic year as 1- or 2-week elective
- Elective experiences
 - Learning about then participating in patient selection, provider outreach and virtual visits in "Mission Control" with ACH hospitalist
 - Shadowing nurse practitioners and MIH paramedics doing home visits
 - Sessions with ACH medical director discussing information about hospital-at-home

Experience / Conclusion

- Eight residents signed up for the hospital-at-home elective with four having completed the elective thus far with positive feedback about the rotation
- Since elective launch, six referrals have been received from residents who have completed the elective with two of those patients being transferred to ACH
- Early experience supports that a hospital-at-home resident elective can serve to educate learners about hospital-at-home and increase referrals and patient transfers from those residents