



The work of the Hospital at Home Users Group is generously funded by The John A. Hartford Foundation.

2025 Impact Report

2025 was a challenging year for Hospital at Home. Despite the model's increasing popularity and steady expansion into hospitals and health systems across the country, the extension of the Acute Hospital Care at Home waiver has been subject to the whims of an unpredictable political environment. Two short-term extensions of the waiver, followed by a government shutdown (the longest in U.S. history), set many programs back.

And yet, in this difficult environment, the Users Group and its members redoubled their commitment to advancing the field of Hospital at Home. Programs came forward to support one another and offer guidance in navigating the uncertainty; essential research moved forward.

In this report, we are proud to highlight the Users Group's work to further the HaH movement in 2025, from supporting a vibrant learning community and the field-building work of our Councils to publishing new research and resources.

Community: *Growing and Learning Together*

A core pillar of the Users Group mission is to nurture connections between and among programs, share of best practices, and expand the reach of our programs as a collaborative.

The Users Group continued to grow this year, welcoming 36 new member and 39 affiliate sites. The same is true for our Basecamp community, which has increased 14% in the last year to include more than 2,100 individuals. We've also joined [LinkedIn](#) to promote the work of the Users Group and its members to the broader healthcare community and beyond.

The Users Group produced a range of high-quality resources to support practitioners and programs. This includes eight webinars covering a range of essential topics, from provider education to pharmacy to nursing; a [guide](#) on developing an HaH marketing video; and a [one-pager](#) summary of evidence used by members for ongoing policy education.

From members on LinkedIn:

This period has certainly reinforced both the vulnerability and the resilience inherent in innovative healthcare models. Yet, the way our community came together speaks to the strength of this movement and the deep belief we all share in the value of Hospital at Home. I am grateful for the continued efforts of the Hospital at Home Users Group! Your commitment to pushing forward, even through uncertainty, sets the tone for all of us.

This is an incredible community and is tirelessly working to enable more patients to experience the immense benefits of being hospitalized at home...Onward!

We have been heartened by the multitude of Basecamp conversations that provide real-time technical assistance to current community needs. These included a thread on pharmacy practice that led to a special session of Office Hours focused on the topic, as well as a discussion on ambulatory models of HaH care (as the shut-down loomed), resulting in a late-breaking session at the Annual Meeting and a dedicated [webinar](#).

The Users Group's Practice Standards Council sought to expand possibilities for the learning community by launching a new Site Visit Exchange Program. This peer learning opportunity for

programs is designed to build new and lasting professional relationships, expand networks to address program challenges, and work together to improve patient care. The first exchanges will take place later this year.

Our 7th Annual Meeting: Bringing the Movement Together

Our digital 2025 Annual Meeting, [Leveling Up: Investing in Hospital at Home and the Future of Healthcare](#), along with a similarly dynamic in-person HaH track at the American Academy of Home Care Medicine's conference, was once again the premier gathering of the U.S. HaH movement. Our preconference drew 283 attendees, representing 119 health systems and organizations.

Dr. Jeremy Boal, former Chief Clinical Officer of the Mount Sinai Health System and founder of Sinai's Visiting Doctors program, delivered a stirring keynote. Other highlights included special sessions on rural HaH and caregiving, debates, research presentations, and awards showcasing the best of the HaH community. We honored the first recipient of the Hospital at Home National Champion Award, the Honorable Tom Carper, in recognition of his crucial role in securing broad, bi-partisan support for HaH.

From Attendees:

Amazing sharing of experiences and perspectives to explore current state and future challenges to improve the health care landscape!

I thought that I could half listen during the debate and catch up on some daily work, but it was so darn entertaining that I had to listen. I felt like it got me thinking about possibilities I wouldn't have considered.

Excellent conference, high yield.

A Keynote Highlight:

Doing work that's transformative means that we will frequently encounter seemingly insurmountable barriers. As long as we keep a really close eye on exactly where we're headed and what we're trying to accomplish, we'll find our way through. When we have something that is the right thing to do and we know the difference that it can make, we will find a way to make sure that it happen. In turning our normative model of care completely inside out, I cannot think of a more patient and family centric endeavor. The impact that you are having is truly beyond measure.

– Dr. Jeremy Boal



Courtesy of Tampa General Hospital

Councils: *Building a Stronger Field*

During the last year, Users Group Councils have led initiatives to strengthen programs and address field-wide challenges.

The **Practice Standards Council** released the HaH Practice Standards 2.0, an updated version of the national practice standards originally published in 2023. To date, the Standards have been downloaded 212 times by 211 unique individuals representing 92 organizations – including health systems, government agencies, and payers – plus those with institutional or subscription access to the articles. Access the Standards [here](#).

The **Quality Indicators Council** advanced the progress of the Users Group’s National Hospital at Home Quality Registry, the first patient-level dataset that includes both waiver and non-waiver HaH programs. By the end of 2025, it had successfully engaged 18 health systems representing 49 hospitals and over 39,000 patients – and is looking to recruit even more sites next year. Fill out the [interest form](#) to get involved.

This year, the **Technology Council** collaborated with Users Group membership to conduct a study survey on tech-enabled Hospital at Home care. The findings were presented at the World Hospital at Home Congress in Vienna and at the ICD Hospital at Home Leadership Summit in Boston.

Research and Publications:

Moving the Conversation Forward

Through original research and media engagement, the Users Group has helped shape the national conversation on Hospital at Home.

In the fall, the Users Group surveyed members to create a clearer picture of how the shutdown was affecting HaH programs. The findings were shared with national stakeholders to illustrate the shutdown's impact on patients, health systems, and HaH care teams. (The data also appeared in [reporting](#) from *Becker's IT*.)

The *Journal of the American Geriatrics Society* published "[Role and Expectations of Family Caregivers in Hospital at Home in the US and Canada](#)," a research letter authored by the Users Group. Using data from a survey of Users Group members, the research sought to quantitatively assess what care HaH programs expected family caregivers to provide during a HaH episode and the training provided to them to perform that role.

Throughout 2025, media and trade outlets published hundreds of articles covering Hospital at Home, frequently featuring Users Group leaders, members and programs. This includes outlets like *NPR*, *Forbes*, *Modern Healthcare*, *Becker's*, and *Fierce Healthcare*, among many others. In September, HaH was the cover story on *Newsweek*. Another notable piece was published in *Health Affairs Forefront*, "[Supporting Family Caregivers in Hospital at Home](#)," by Rani Snyder, MPA, President of The John A. Hartford Foundation, an HaH User Group funder.

Looking Ahead

In the face of existential challenges, the Users Group community has proven itself adaptable, resilient, and – perhaps most importantly – stronger together. Anchored by our belief in the value that HaH brings to our patients, communities, and hospitals and health systems, we look forward to further accomplishment and an even better year for HaH in 2026.



Courtesy of Origin Healthcare

Hospital AT Home
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